



## INSTRUCTIONS

**WINDOWS 8.1 PROFESSIONAL****1PC/2PC/3PC/4PC/5PC - 32 & 64Bits****System Requirements:**

1 gigahertz (GHz) or faster 32-bit (x86) or 64-bit (x64) processor\*



1 gigabyte (GB) RAM (32-bit) or 2 GB RAM (64-bit)



16 GB available hard disk space (32-bit) or 20 GB (64-bit)



DirectX 9 graphics device with WDDM 1.0 or higher driver

Beware: This is an OEM version, which means that this product has been delivered together with another PC. It is an original software, but sometimes it can have problems with the ONLINE activation. Therefore, we advise you: Try the ONLINE activation 2 or 3 times (if it works, please ignore the next steps).

**BEWARE!** Please make sure that the **Windows version match with the key's Windows version.**

Please take note of the following guidelines:

**1. Online activation:** If you already have installed Windows 8.1 Professional Version or if you have the installation USB/DVD, please try the activation with them.

Make sure that your Windows Version is exactly "**Windows 8.1 Pro**", any other variation like "Windows 8.1 Pro N" or other will not be compatible with the license key. In case the installation is new or if you want to reinstall your Pc please continue with step 2.

**2. New Installation:** For a new installation of the program with the OEM software please download the correct version for you with the links below:



(If your device has over 4 GB RAM, we recommend the 64-Bit-version)

**3. After the download:** burn it into a DVD or create a USB Boot Device.

**If the key should not be accepted in the install process, please introduce this Microsoft generic Key: GCRJD-8NW9H-F2CDX-CCM8D-9D6T9**

**This key is for the installation process only. After the installation is completed introduce the new key to activate your product.**



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4. If the online activation was not successful, please try the phone activation: To do this go to PC settings -> select Activate Windows -> Contact customer support (you may be asked for an admin password or to confirm your choice). Select your location and select next. Call one of the available phone numbers listed. An automated system will guide you through the activation process.

### **2/3/4/5 PC**

**For keys with more than one activation just follow the steps in the instructions again.**

*We wish you a successful activation. If you have any troubles or questions regarding the install and activation, please contact our clients support. We will help you as soon as possible.*